Syn-Apps
Notification. Unified.

Syn-Apps Cloud Services

Taking the power of SA-Announce to the cloud

Syn-Apps' Cloud Services raises the bar in secure notification by combining the power of the cloud to deliver alerts to smartphones, SMS, IM clients, digital signs, contact closure devices, TTS, and more. Cloud Services transforms SA-Announce into a comprehensive and reliable notification solution by delivering notifications to targeted users both on and off-premise. Notification management has never been easier or more effective.

Maximize the value of your notification solution!

REQUEST A FREE TRIAL

To learn more about any of Syn-Apps award-winning software or hardware solutions for enterprise notification and paging, please contact us at:

Phone: 480-664-6071
Email: sales@syn-apps.com
Web: www.syn-apps.com

Syn-Apps Mobile
The Syn-Apps Mobile application for iOS and Android devices delivers media-rich push notifications to recipients on or off-premise with alerts containing audio, text, or images.

Syn-Apps IM Notifier
The IM Notifier delivers notifications to Jabber & Google Hangout IM clients; allowing personnel to receive text and audio notifications to desktop and mobile IM clients.

CAP Activator
Monitor CAP (Common Alerting Protocol) & IPAWS EAS feeds using Syn-Apps' CAP Activator. Incoming alerts trigger SA-Announce notification groups and alert specified endpoints; downstream critical information in a consistent format accepted across a variety of endpoints.

Global Caché Notifier
The Global Caché Notifier enables organizations to control electronic contact closure devices - helping to improve safety procedures and streamline business processes.

SMS Notifier
SMS Notifier delivers text messages via SMS technology. For user communities where smartdevices are unavailable, SMS messaging provides a low-cost text service alternative to reach all mobile users.

Twilio TTS Notifier
Twilio TTS (Text-to-Speech) notifier translates text notifications into audible broadcasts and places outbound calls to external devices such as home phones, mobile phones, etc.

CAP Notifier
Generate custom CAP (Common Alerting Protocol) alerts and dispatch to CAP-compliant systems. Expand external communication with the ability to communicate to subscribers outside of your organization, such as media agencies, data broadcasts, and personal subscribers.

Email Activator
Email Activator monitors Microsoft Exchange mailboxes to automatically activate SA-Announce notification groups when incoming emails match pre-defined dynamic or static filters.

Datasheet

Key Features

- **Unmatched Audit Trail** - Know if and when an alert was received, viewed, responded to or deleted
- **Critical Information Delivery** - Know what notification was sent and how it was managed in both emergency and non-emergency scenarios with SA-Announce Reporting and Syn-Apps Analytics tools
- **SA-Announce Integration** - Seamless integration with SA-Announce delivers simple configuration, registration and management for all users

Available Cloud Services Modules

Syn-Apps Mobile Notifier

- Instantly send UNLIMITED push notifications containing text, images, and audio without the per-transaction cost of SMS
- Multiple account registration available to mobile users
- Recipients receive near real-time alerts that may contain safety information in the event of serious hazard at the provider(s) site(s)
- Admins have greater insight on user interaction with the ability to see which users received, opened, or confirmed a notification
- Launch alerts to all personnel or to specific groups of devices

SMS Notifier

- Deliver SMS text notifications cell phones when smartdevices are unavailable

IM Notifier

- Send UNLIMITED text and audio messages
- Receive alerts on both mobile and desktop IM clients

Email Activator

- Monitors Exchange inboxes & activates SA-Announce groups when incoming emails match specific filters.

Twilio TTS Notifier

- Translate text notifications into audio alerts to broadcast mass notifications

CAP Activator

- Monitor any CAP-compliant or IPAWS EAS feed(s)
- Incoming alerts can be used to trigger SA-Announce notification groups and alert specified endpoints

CAP Notifier

- Create custom CAP notifications and dispatch to CAP-compliant systems

Global Caché Notifier

- Control an UNLIMITED number of electronic devices by using the Global Caché Notifier for iTach contact closure devices and GC 100 Network Adapters

DMS Notifier

- Seamless integration with Cisco Digital Media Signage
- Deliver text, audio, and graphic notifications
- Automatically override running schedules when Emergency Alerts are activated

TECHNICAL SPECS

The following is a list of technical requirements, product support and compatibility specifications:

Application Server Requirements:
- SA-Announce 9.x
- Microsoft .NET 4.5
- Windows 2008 / 2012 / 2016 server
- MSDE/SQL Server 2005/2008 (Express or above)
- Microsoft IIS
- 2G of system memory
- Any dual-core processor
- 32 or 64 bit
- Physical or Virtual Server

IP PBX Support:
- Cisco CUCM 7.x - 11.x
- ShoreTel Connect, Director 9.0+
- AVAYA IP Office, Avaya Aura 6.x +
- G.711 Audio Codec

IP Phone Compatibility:
- Cisco - all XML-enabled phones & DX Android phones
- ShoreTel - PAPI-enabled phones
- Avaya -96xx series phones

Syn-Apps Certified Endpoint Partners:
- Algo
- Atlas

Compare certified endpoints here

Additional Compatibility:
- All legacy overhead paging systems
- Any IP device supporting multicast

View other supported endpoints here

ABOUT SYN-APPS

Syn-Apps is a leader in notification solutions designed to improve business process, increase safety and streamline internal and external communication.

Since 2001, thousands of organizations have integrated our notification and call-recording products with phones, paging systems, IP speakers and hundreds of other internal systems and services.

To learn more about Syn-Apps or any of our paging and mass notification solutions, visit us at www.syn-apps.com.